Student Satisfaction Survey Results
STUDENT SATISFACTION SURVEY SPRING 2013
STUDENT SERVICE USAGE

Data sourced from Survey Methods
Prepared by: Office of Institutional Effectiveness
STUDENT SATISFACTION SURVEY SPRING 2013
SERVICE AREA SATISFACTION LEVEL

- SEARK Web Site
- Veteran Services
- Food Services
- Online Registration
- Registration Office
- Recruitment Office
- Peer Tutoring Services
- Parking Lots
- New Student Orientation
- Library Services
- Financial Aid Services
- Disabilities Services for Students

Did not visit this area | Very Dissatisfied/Dissatisfied | Very Satisfied/Satisfied
Science Labs are adequate
Open Computer Labs are adequate
Students receive adequate recognition for their accomplishments
SEARK is warm, friendly, supportive of students
There is good rapport between faculty/staff and students
Courses are academically demanding
Study space for students is adequate
Space for clubs, activities, leisure, lounges, etc. is adequate
Classroom space is adequate

Student satisfaction Spring 2013
Agreement Level

Academic Support Labs are adequate (reading, writing, language, etc…)

Strongly Disagree/Disagree
Strongly Agree/Agree
Students are involved with decision making
There is a clear student complaint/grievance process
There is diversity and racial harmony at SEARK
Programs of study are flexible
Advisors are available when needed
Class size is appropriate
Variety of courses offered is adequate
The campus is generally a safe place
Technology Labs are adequate

Student satisfaction Spring 2013
Agreement Level

<table>
<thead>
<tr>
<th>Statement</th>
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I would choose to attend SEARK again
I would recommend SEARK to others
I am accomplishing my educational goals at SEARK
I am aware of the SEARK suggestion box located on the SEARK website
Help is available to improve my study habits and skills
Help is available to research my career goals
Staff displays a positive attitude toward my learning goals
Faculty displays a positive attitude toward my learning goals
Administration is responsive to student concerns
Dropping and Adding courses are easy to do