







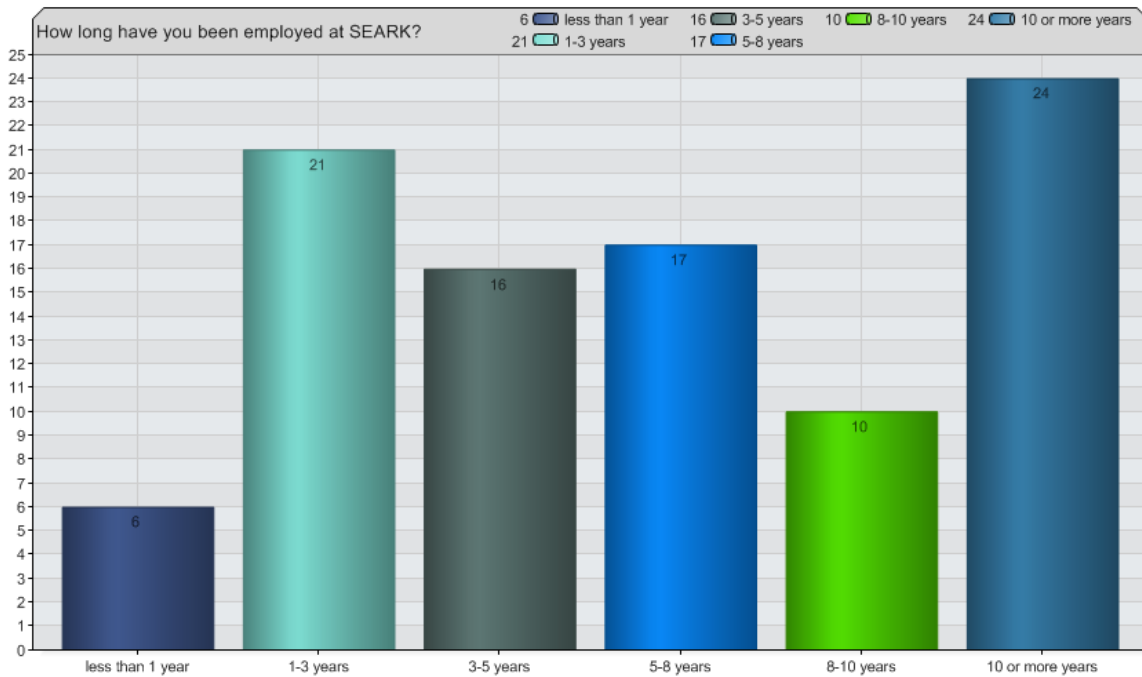
Survey: 2014SP, Faculty/Staff Satisfaction Survey

Report: Default Report

Survey Status		Respondent Statistics		Points Summary
Status:	Closed	Total Responses:	94	No Points Questions used in this survey.
Deploy Date:	02/07/2014	Completes:	80	
Closed Date:	05/29/2014	Partials:	14	

1. How long have you been employed at SEARK?

	Responses	Percent
less than 1 year: 	6	6.38%
1-3 years: 	21	22.34%
3-5 years: 	16	17.02%
5-8 years: 	17	18.09%
8-10 years: 	10	10.64%
10 or more years: 	24	25.53%
Total Responded to this question:		94 100%
Total who skipped this question:		0 0%
Total:		94 100%



2.

Section I. Personal Satisfaction

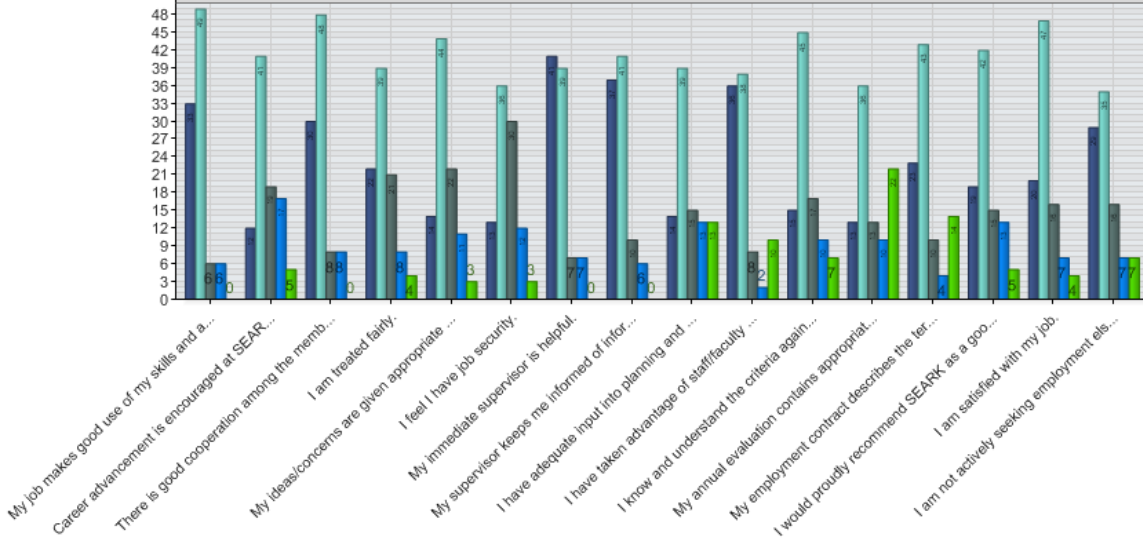
Please respond to each of the following statements by checking the appropriate box to indicate that you: (1) Strongly agree, (2) Agree, (3) Disagree or (4) Strongly disagree. Check "N/A" if you do not know or if the statement does not apply to you.

	Strongly Agree	Agree	Disagree	Strongly Disagree	N/A	Total
My job makes good use of my skills and abilities.:	33(35.11%)	49(52.13%)	6(6.38%)	6(6.38%)	0(0%)	94
Career advancement is encouraged at SEARK if openings occur.:	12(12.77%)	41(43.62%)	19(20.21%)	17(18.09%)	5(5.32%)	94
There is good cooperation among the members of my work group.:	30(31.91%)	48(51.06%)	8(8.51%)	8(8.51%)	0(0%)	94
I am treated fairly.:	22(23.4%)	39(41.49%)	21(22.34%)	8(8.51%)	4(4.26%)	94
My ideas/concerns are given appropriate attention.:	14(14.89%)	44(46.81%)	22(23.4%)	11(11.7%)	3(3.19%)	94
I feel I have job security.:	13(13.83%)	36(38.3%)	30(31.91%)	12(12.77%)	3(3.19%)	94
My immediate supervisor is helpful.:	41(43.62%)	39(41.49%)	7(7.45%)	7(7.45%)	0(0%)	94
My supervisor keeps me informed of information that impacts me.:	37(39.36%)	41(43.62%)	10(10.64%)	6(6.38%)	0(0%)	94
I have adequate input into planning and budgeting.:	14(14.89%)	39(41.49%)	15(15.96%)	13(13.83%)	13(13.83%)	94
I have taken advantage of staff/faculty development opportunities offered.:	36(38.3%)	38(40.43%)	8(8.51%)	2(2.13%)	10(10.64%)	94
I know and understand the criteria against which my performance is evaluated.:	15(15.96%)	45(47.87%)	17(18.09%)	10(10.64%)	7(7.45%)	94
My annual evaluation contains appropriate suggestions for improvement.:	13(13.83%)	36(38.3%)	13(13.83%)	10(10.64%)	22(23.4%)	94
My employment contract describes the terms and conditions of employment along with my salary for such employment.:	23(24.47%)	43(45.74%)	10(10.64%)	4(4.26%)	14(14.89%)	94
I would proudly recommend SEARK as a good place to work to friends or relatives.:	19(20.21%)	42(44.68%)	15(15.96%)	13(13.83%)	5(5.32%)	94
I am satisfied with my job.:	20(21.28%)	47(50%)	16(17.02%)	7(7.45%)	4(4.26%)	94
I am not actively seeking employment elsewhere.:	29(30.85%)	35(37.23%)	16(17.02%)	7(7.45%)	7(7.45%)	94
Total Responded to this question:					94	100%
Total who skipped this question:					0	0%
Total:					94	100%

Section I. Personal Satisfaction

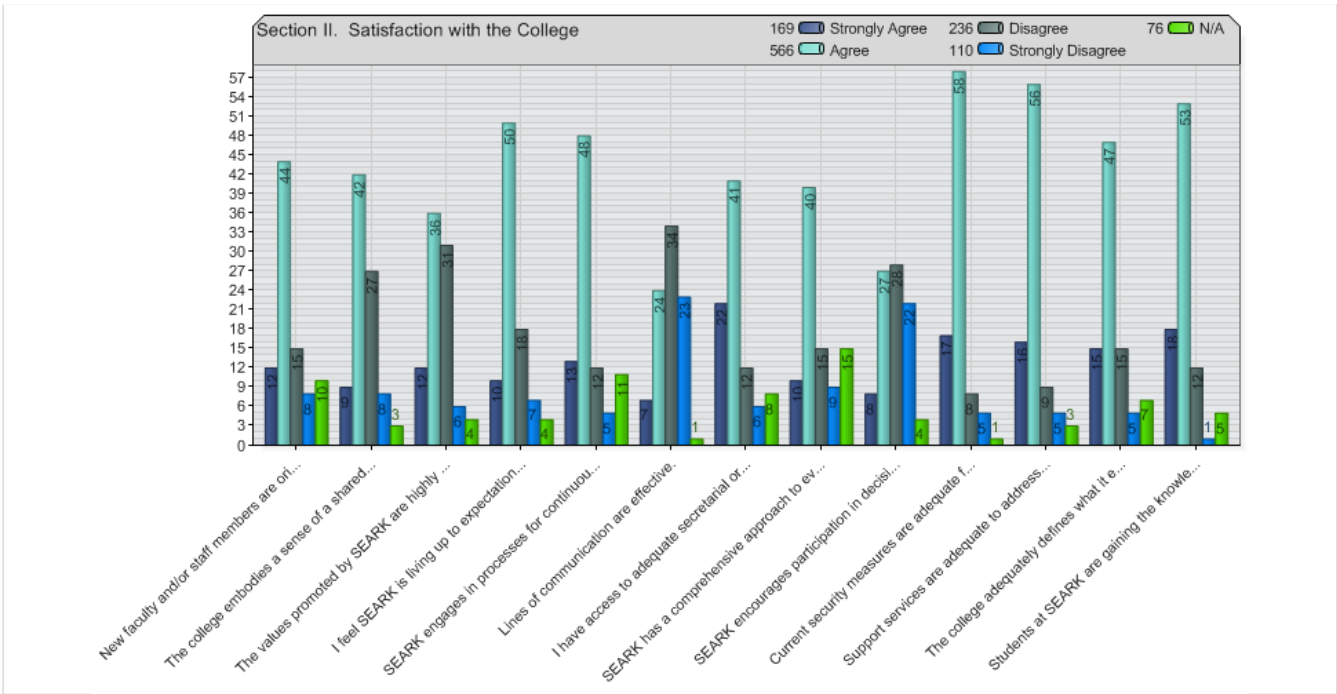
Please respond to each of the following statements by checking the appropriate box to indicate that you: (1) Strongly agree, (2) Agree, (3) Disagree or (4) Strongly disagree. Check "N/A" if you do not know or if the statement does not apply to you.

371 Strongly Agree
 662 Agree
 233 Disagree
 141 Strongly Disagree
 97 N/A



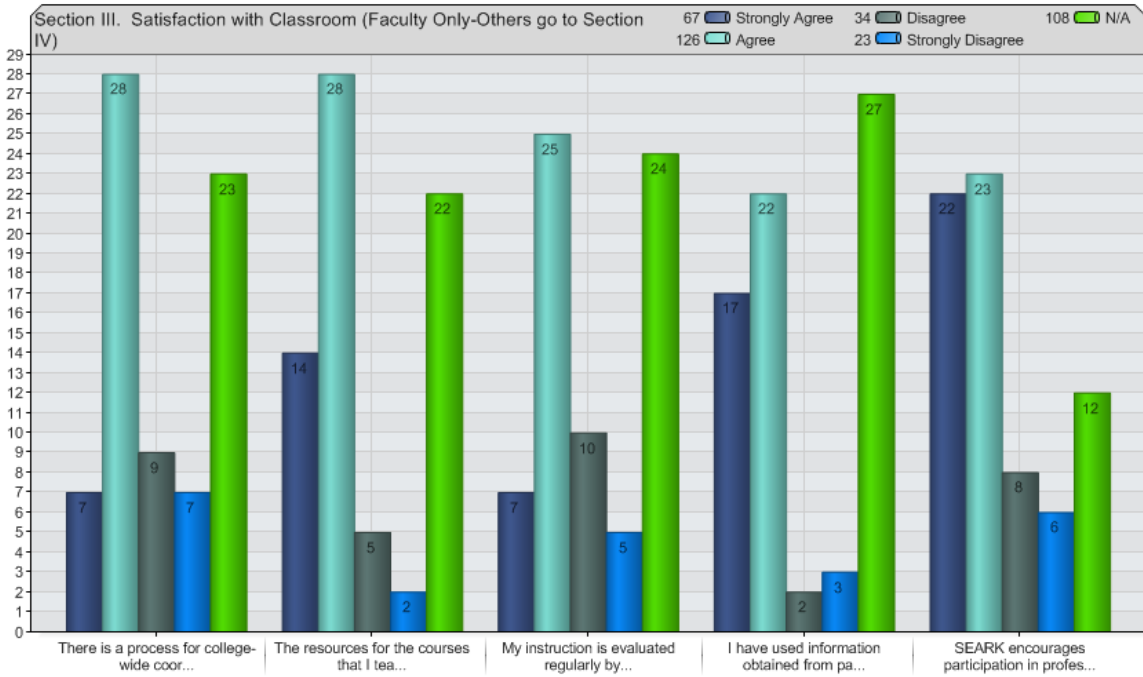
3.
Section II. Satisfaction with the College

	Strongly Agree	Agree	Disagree	Strongly Disagree	N/A	Total
New faculty and/or staff members are oriented to the mission and values of SEARK.:	12(13.48%)	44(49.44%)	15(16.85%)	8(8.99%)	10(11.24%)	89
The college embodies a sense of a shared community.:	9(10.11%)	42(47.19%)	27(30.34%)	8(8.99%)	3(3.37%)	89
The values promoted by SEARK are highly visible within the college.:	12(13.48%)	36(40.45%)	31(34.83%)	6(6.74%)	4(4.49%)	89
I feel SEARK is living up to expectations stated in the college's mission.:	10(11.24%)	50(56.18%)	18(20.22%)	7(7.87%)	4(4.49%)	89
SEARK engages in processes for continuous review of its policies and procedures.:	13(14.61%)	48(53.93%)	12(13.48%)	5(5.62%)	11(12.36%)	89
Lines of communication are effective.:	7(7.87%)	24(26.97%)	34(38.2%)	23(25.84%)	1(1.12%)	89
I have access to adequate secretarial or clerical help.:	22(24.72%)	41(46.07%)	12(13.48%)	6(6.74%)	8(8.99%)	89
SEARK has a comprehensive approach to evaluation of its educational programs.:	10(11.24%)	40(44.94%)	15(16.85%)	9(10.11%)	15(16.85%)	89
SEARK encourages participation in decision making and policy making.:	8(8.99%)	27(30.34%)	28(31.46%)	22(24.72%)	4(4.49%)	89
Current security measures are adequate for my area.:	17(19.1%)	58(65.17%)	8(8.99%)	5(5.62%)	1(1.12%)	89
Support services are adequate to address and respond to the diverse needs of students.:	16(17.98%)	56(62.92%)	9(10.11%)	5(5.62%)	3(3.37%)	89
The college adequately defines what it expects its students to know upon completion of their educational experience at SEARK.:	15(16.85%)	47(52.81%)	15(16.85%)	5(5.62%)	7(7.87%)	89
Students at SEARK are gaining the knowledge and experiences they need to succeed in life.:	18(20.22%)	53(59.55%)	12(13.48%)	1(1.12%)	5(5.62%)	89
Total Responded to this question:					89	94.68%
Total who skipped this question:					5	5.32%
Total:					94	100%



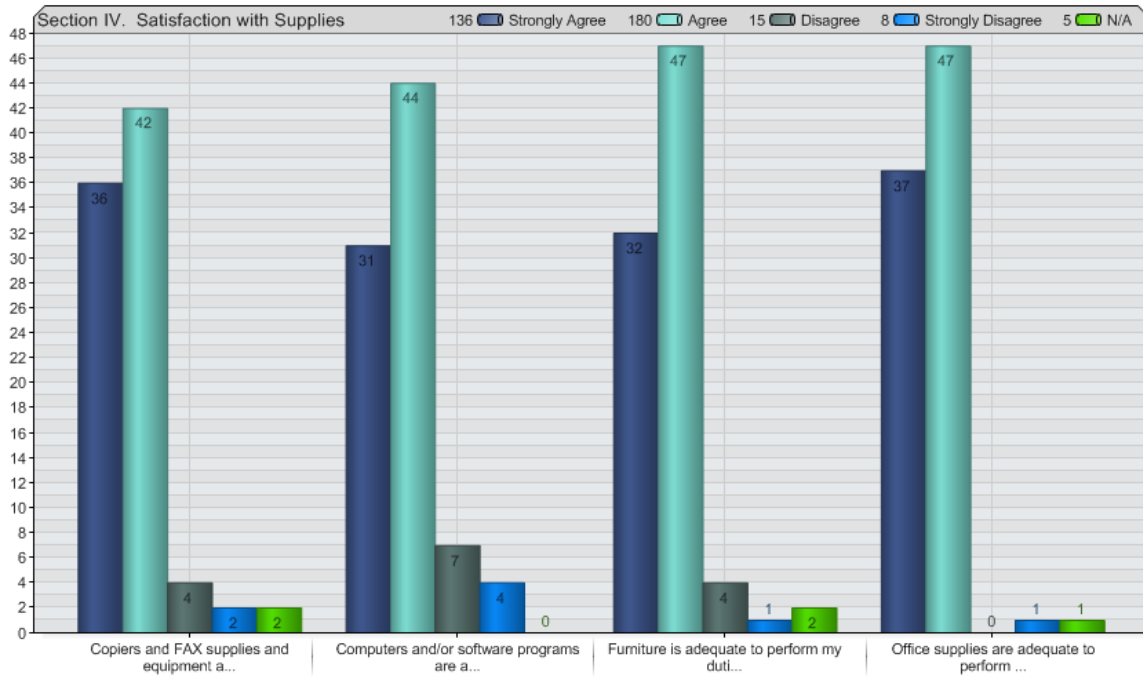
4. Section III. Satisfaction with Classroom (Faculty Only-Others go to Section IV)

	Strongly Agree	Agree	Disagree	Strongly Disagree	N/A	Total
There is a process for college-wide coordination of program and curricular changes.:	7(9.46%)	28(37.84%)	9(12.16%)	7(9.46%)	23(31.08%)	74
The resources for the courses that I teach are appropriate.:	14(19.72%)	28(39.44%)	5(7.04%)	2(2.82%)	22(30.99%)	71
My instruction is evaluated regularly by means other than the use of student course evaluations.:	7(9.86%)	25(35.21%)	10(14.08%)	5(7.04%)	24(33.8%)	71
I have used information obtained from past student course evaluations to make adjustments in my teaching for the specific purpose of improving the effectiveness of my instruction.:	17(23.94%)	22(30.99%)	2(2.82%)	3(4.23%)	27(38.03%)	71
SEARK encourages participation in professional development activities.:	22(30.99%)	23(32.39%)	8(11.27%)	6(8.45%)	12(16.9%)	71
Total Responded to this question:					74	78.72%
Total who skipped this question:					20	21.28%
Total:					94	100%



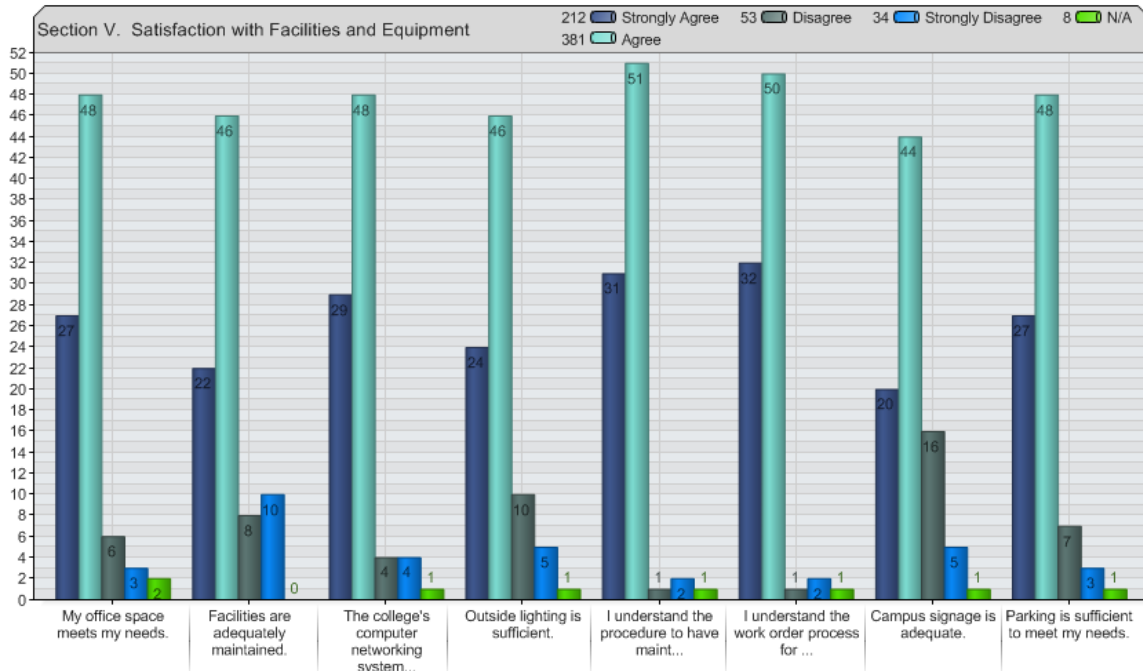
5. Section IV. Satisfaction with Supplies

	Strongly Agree	Agree	Disagree	Strongly Disagree	N/A	Total
Copiers and FAX supplies and equipment are adequate to perform my duties.:	36(41.86%)	42(48.84%)	4(4.65%)	2(2.33%)	2(2.33%)	86
Computers and/or software programs are adequate to perform my duties.:	31(36.05%)	44(51.16%)	7(8.14%)	4(4.65%)	0(0%)	86
Furniture is adequate to perform my duties.:	32(37.21%)	47(54.65%)	4(4.65%)	1(1.16%)	2(2.33%)	86
Office supplies are adequate to perform my duties.:	37(43.02%)	47(54.65%)	0(0%)	1(1.16%)	1(1.16%)	86
Total Responded to this question:					86	91.49%
Total who skipped this question:					8	8.51%
Total:					94	100%



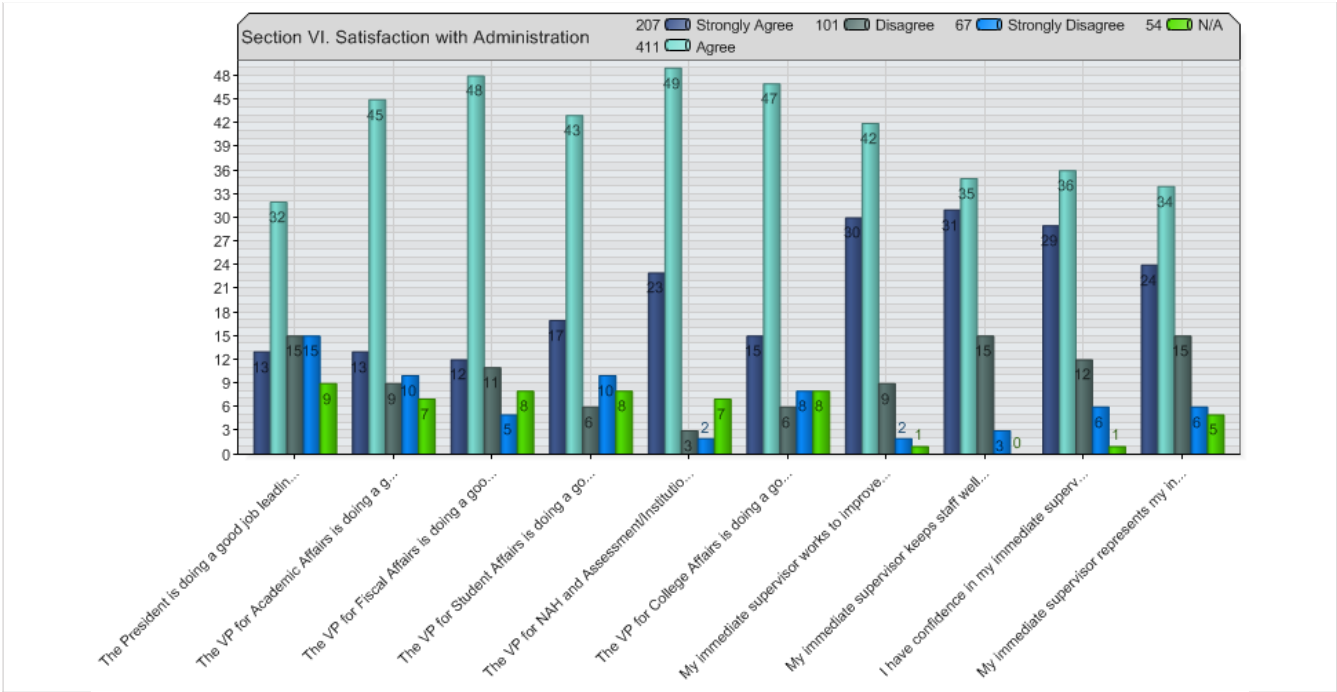
6. Section V. Satisfaction with Facilities and Equipment

	Strongly Agree	Agree	Disagree	Strongly Disagree	N/A	Total
My office space meets my needs.:	27(31.4%)	48(55.81%)	6(6.98%)	3(3.49%)	2(2.33%)	86
Facilities are adequately maintained.:	22(25.58%)	46(53.49%)	8(9.3%)	10(11.63%)	0(0%)	86
The college's computer networking system is satisfactory.:	29(33.72%)	48(55.81%)	4(4.65%)	4(4.65%)	1(1.16%)	86
Outside lighting is sufficient.:	24(27.91%)	46(53.49%)	10(11.63%)	5(5.81%)	1(1.16%)	86
I understand the procedure to have maintenance provided.:	31(36.05%)	51(59.3%)	1(1.16%)	2(2.33%)	1(1.16%)	86
I understand the work order process for IT service and maintenance.:	32(37.21%)	50(58.14%)	1(1.16%)	2(2.33%)	1(1.16%)	86
Campus signage is adequate.:	20(23.26%)	44(51.16%)	16(18.6%)	5(5.81%)	1(1.16%)	86
Parking is sufficient to meet my needs.:	27(31.4%)	48(55.81%)	7(8.14%)	3(3.49%)	1(1.16%)	86
Total Responded to this question:					86	91.49%
Total who skipped this question:					8	8.51%
Total:					94	100%



7. Section VI. Satisfaction with Administration

	Strongly Agree	Agree	Disagree	Strongly Disagree	N/A	Total
The President is doing a good job leading the organization.:	13(15.48%)	32(38.1%)	15(17.86%)	15(17.86%)	9(10.71%)	84
The VP for Academic Affairs is doing a good job leading the organization.:	13(15.48%)	45(53.57%)	9(10.71%)	10(11.9%)	7(8.33%)	84
The VP for Fiscal Affairs is doing a good job leading the organization.:	12(14.29%)	48(57.14%)	11(13.1%)	5(5.95%)	8(9.52%)	84
The VP for Student Affairs is doing a good job leading the organization.:	17(20.24%)	43(51.19%)	6(7.14%)	10(11.9%)	8(9.52%)	84
The VP for NAH and Assessment/Institutional Effectiveness is doing a good job leading the organization.:	23(27.38%)	49(58.33%)	3(3.57%)	2(2.38%)	7(8.33%)	84
The VP for College Affairs is doing a good job leading the organization.:	15(17.86%)	47(55.95%)	6(7.14%)	8(9.52%)	8(9.52%)	84
My immediate supervisor works to improve the organization.:	30(35.71%)	42(50%)	9(10.71%)	2(2.38%)	1(1.19%)	84
My immediate supervisor keeps staff well informed.:	31(36.9%)	35(41.67%)	15(17.86%)	3(3.57%)	0(0%)	84
I have confidence in my immediate supervisor's fairness/honesty.:	29(34.52%)	36(42.86%)	12(14.29%)	6(7.14%)	1(1.19%)	84
My immediate supervisor represents my interests to the administration.:	24(28.57%)	34(40.48%)	15(17.86%)	6(7.14%)	5(5.95%)	84
Total Responded to this question:					84	89.36%
Total who skipped this question:					10	10.64%
Total:					94	100%



8. Section VII. Satisfaction with College Services & Departments

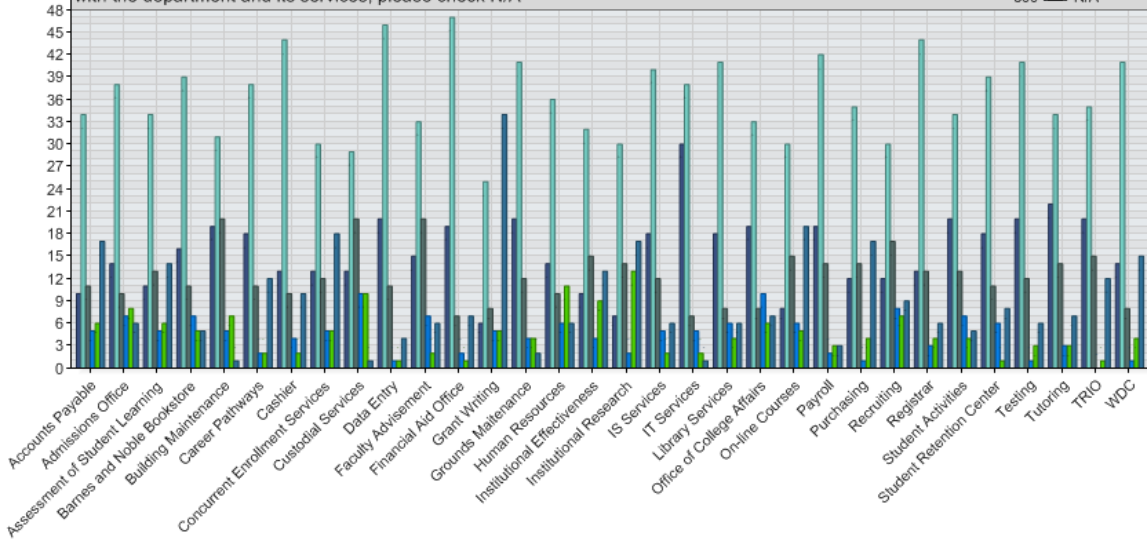
Respond to each of the items below by checking the box to indicate how, in your opinion, the department or service is performing: (1) Excellent, (2) Good, (3) Average, (4) Fair, (5) Poor, or (N/A) Not Applicable. If you are not familiar with the department and its services, please check N/A

	Excellent	Good	Average	Fair	Poor	N/A	Total
Accounts Payable:	10(12.05%)	34(40.96%)	11(13.25%)	5(6.02%)	6(7.23%)	17(20.48%)	83
Admissions Office:	14(16.87%)	38(45.78%)	10(12.05%)	7(8.43%)	8(9.64%)	6(7.23%)	83
Assessment of Student Learning:	11(13.25%)	34(40.96%)	13(15.66%)	5(6.02%)	6(7.23%)	14(16.87%)	83
Barnes and Noble Bookstore:	16(19.28%)	39(46.99%)	11(13.25%)	7(8.43%)	5(6.02%)	5(6.02%)	83
Building Maintenance:	19(22.89%)	31(37.35%)	20(24.1%)	5(6.02%)	7(8.43%)	1(1.2%)	83
Career Pathways:	18(21.69%)	38(45.78%)	11(13.25%)	2(2.41%)	2(2.41%)	12(14.46%)	83
Cashier:	13(15.66%)	44(53.01%)	10(12.05%)	4(4.82%)	2(2.41%)	10(12.05%)	83
Concurrent Enrollment Services:	13(15.66%)	30(36.14%)	12(14.46%)	5(6.02%)	5(6.02%)	18(21.69%)	83
Custodial Services:	13(15.66%)	29(34.94%)	20(24.1%)	10(12.05%)	10(12.05%)	1(1.2%)	83
Data Entry:	20(24.1%)	46(55.42%)	11(13.25%)	1(1.2%)	1(1.2%)	4(4.82%)	83
Faculty Advisement:	15(18.07%)	33(39.76%)	20(24.1%)	7(8.43%)	2(2.41%)	6(7.23%)	83
Financial Aid Office:	19(22.89%)	47(56.63%)	7(8.43%)	2(2.41%)	1(1.2%)	7(8.43%)	83
Grant Writing:	6(7.23%)	25(30.12%)	8(9.64%)	5(6.02%)	5(6.02%)	34(40.96%)	83
Grounds Maintenance:	20(24.1%)	41(49.4%)	12(14.46%)	4(4.82%)	4(4.82%)	2(2.41%)	83
Human Resources:	14(16.87%)	36(43.37%)	10(12.05%)	6(7.23%)	11(13.25%)	6(7.23%)	83
Institutional Effectiveness:	10(12.05%)	32(38.55%)	15(18.07%)	4(4.82%)	9(10.84%)	13(15.66%)	83
Institutional Research:	7(8.43%)	30(36.14%)	14(16.87%)	2(2.41%)	13(15.66%)	17(20.48%)	83
IS Services:	18(21.69%)	40(48.19%)	12(14.46%)	5(6.02%)	2(2.41%)	6(7.23%)	83
IT Services:	30(36.14%)	38(45.78%)	7(8.43%)	5(6.02%)	2(2.41%)	1(1.2%)	83
Library Services:	18(21.69%)	41(49.4%)	8(9.64%)	6(7.23%)	4(4.82%)	6(7.23%)	83
Office of College Affairs:	19(22.89%)	33(39.76%)	8(9.64%)	10(12.05%)	6(7.23%)	7(8.43%)	83
On-line Courses:	8(9.64%)	30(36.14%)	15(18.07%)	6(7.23%)	5(6.02%)	19(22.89%)	83
Payroll:	19(22.89%)	42(50.6%)	14(16.87%)	2(2.41%)	3(3.61%)	3(3.61%)	83
Purchasing:	12(14.46%)	35(42.17%)	14(16.87%)	1(1.2%)	4(4.82%)	17(20.48%)	83
Recruiting:	12(14.46%)	30(36.14%)	17(20.48%)	8(9.64%)	7(8.43%)	9(10.84%)	83
Registrar:	13(15.66%)	44(53.01%)	13(15.66%)	3(3.61%)	4(4.82%)	6(7.23%)	83
Student Activities:	20(24.1%)	34(40.96%)	13(15.66%)	7(8.43%)	4(4.82%)	5(6.02%)	83
Student Retention Center:	18(21.69%)	39(46.99%)	11(13.25%)	6(7.23%)	1(1.2%)	8(9.64%)	83
Testing:	20(24.1%)	41(49.4%)	12(14.46%)	1(1.2%)	3(3.61%)	6(7.23%)	83
Tutoring:	22(26.51%)	34(40.96%)	14(16.87%)	3(3.61%)	3(3.61%)	7(8.43%)	83
TRIO:	20(24.1%)	35(42.17%)	15(18.07%)	0(0%)	1(1.2%)	12(14.46%)	83
WDC:	14(16.87%)	41(49.4%)	8(9.64%)	1(1.2%)	4(4.82%)	15(18.07%)	83
Total Responded to this question:						83	88.3%
Total who skipped this question:						11	11.7%
Total:						94	100%

Section VII. Satisfaction with College Services & Departments


501 Excellent
 1,164 Good
 396 Average
 145 Fair
 150 Poor
 300 N/A

Respond to each of the items below by checking the box to indicate how, in your opinion, the department or service is performing: (1) Excellent, (2) Good, (3) Average, (4) Fair, (5) Poor, or (N/A) Not Applicable. If you are not familiar with the department and its services, please check N/A




9.
Section VIII. Open ended questions/comments

List ways you feel the activities and environment of the College helps recruit and keep students at SEARK.

	Responses	Percent
Responses: 	80	100%
Total Responded to this question:	80	85.11%
Total who skipped this question:	14	14.89%
Total:	94	100%

Graph/Chart function not relevant for this question type.

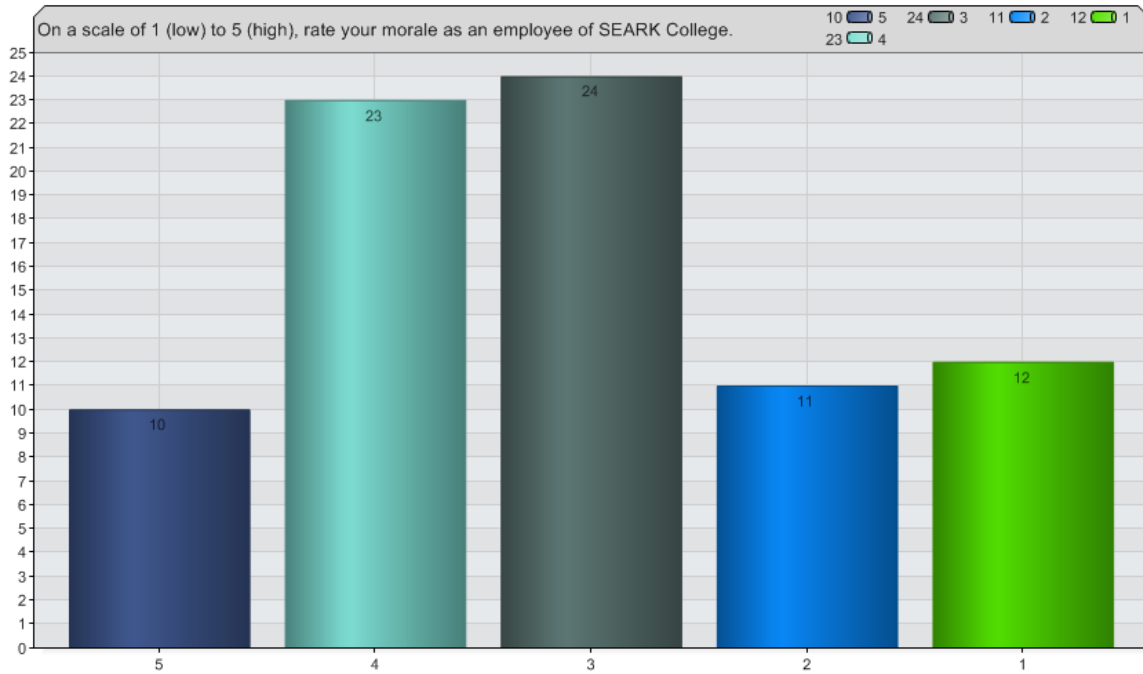
10. What are some areas in which SEARK could improve?

	Responses	Percent
Responses: 	80	100%
Total Responded to this question:	80	85.11%
Total who skipped this question:	14	14.89%
Total:	94	100%



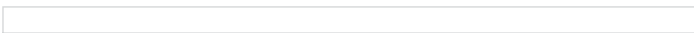

Graph/Chart function not relevant for this question type.

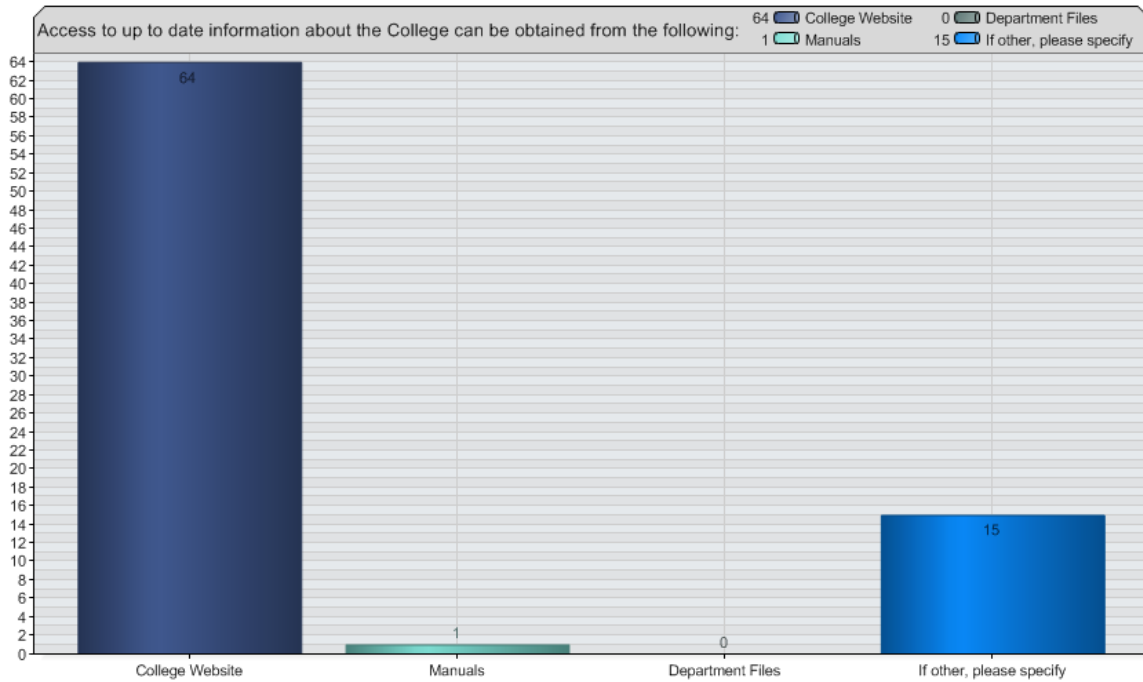
11. On a scale of 1 (low) to 5 (high), rate your morale as an employee of SEARK College.

	Responses	Percent
5:	10	12.5%
4:	23	28.75%
3:	24	30%
2:	11	13.75%
1:	12	15%
Total Responded to this question:	80	85.11%
Total who skipped this question:	14	14.89%
Total:	94	100%


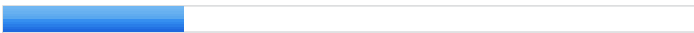


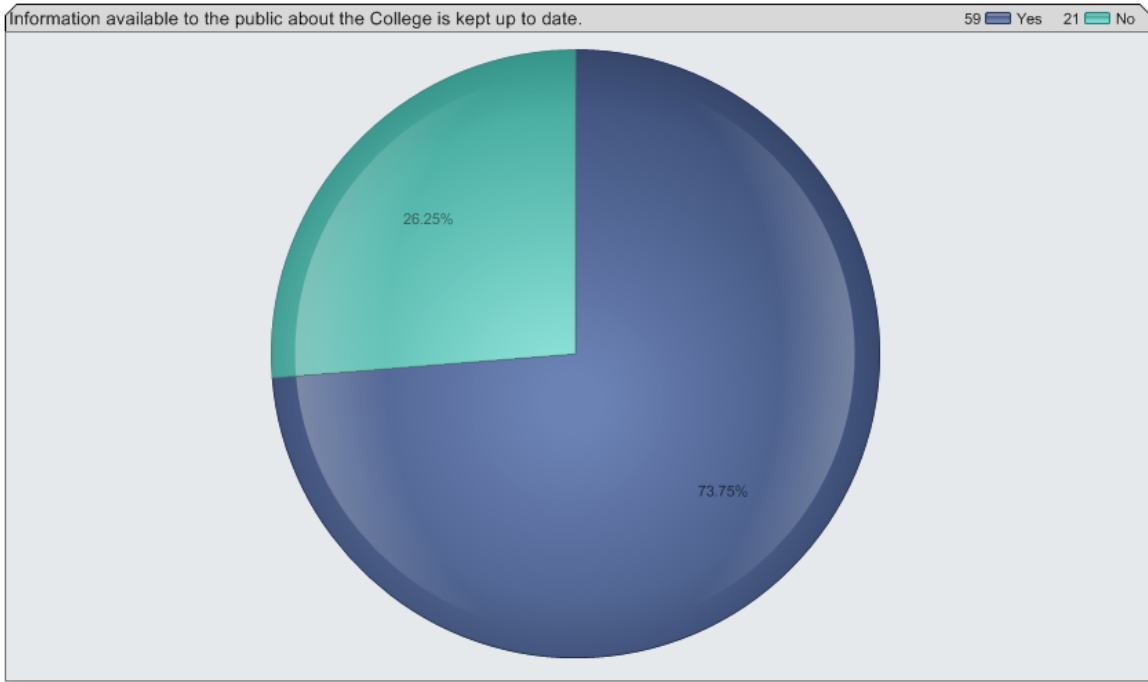
12. Access to up to date information about the College can be obtained from the following:

	Responses	Percent
College Website: 	64	80%
Manuals: 	1	1.25%
Department Files: 	0	0%
If other, please specify: 	15	18.75%
Total Responded to this question:		80 85.11%
Total who skipped this question:		14 14.89%
Total:		94 100%


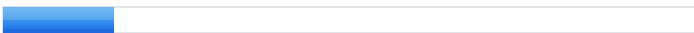



13. Information available to the public about the College is kept up to date.

	Responses	Percent
Yes: 	59	73.75%
No: 	21	26.25%
Total Responded to this question:	80	85.11%
Total who skipped this question:	14	14.89%
Total:	94	100%



14. This survey provided opportunity to evaluate processes that are important to continuous improvement efforts at the College.

	Responses	Percent
Yes: 	67	83.75%
No: 	13	16.25%
Additional Comments: 	22	27.5%
Total Responded to this question:	80	85.11%
Total who skipped this question:	14	14.89%
Total:	94	100%

